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Company Profile

where creativity never ends...

MOBILE APPLICATION



Website: www.cworksmobile.com

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1. INTRODUCTION

1.1 Company Information

Company : CWorks Mobile Sdn. Bhd. (CWM)
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1.2 Company Background

CWorks Mobile Sdn. Bhd. is a Research and Development subsidiary of CWorks Systems Bhd. Our main focus is the development of web-based and mobile capable software products. We were incorporated on 23rd December 2005 and became an MSC status company since 9th July 2008. CWorks Mobile was previously the business entity of Sapura Nokia Software Sdn Bhd, a joint venture company between Nokia Oyj, Finland and Sapura Holdings Sdn Bhd. Sapura Nokia was the sole R&D center for Nokia in Southeast Asia region where we worked on projects with fixed switches, mobile switches and 3G infra core components.

1.3 Mission

CWorks Mobile strives to be the first-choice, best-in-class provider of integrated mobile and Internet solutions that are specifically tailored to meet our customer's business needs. We believe in utmost integrity and commitment in delivering our products on time utilizing quality indices and best practice processes to ensure the highest degree of customer satisfaction.

Our products encompass:

- ❖ innovative solutions;
- ❖ latest mobile interfaces;
- ❖ complete software configuration;
- ❖ training, maintenance and technical support.

1.4 Award Winning Applications

1.4.1 Diary Muslim

1.4.1.1 Nominee of 2010 Mobile Premier Awards in Innovation

CWorks Mobile has been chosen as a Nominee in the upcoming 2010 Mobile Premier Awards in Innovation (<http://bitly/6xs218>.) As a nominee, CWorks Mobile is one of 49 global start-ups with grassroots mobile innovations competing. The nominees were chosen by participating MobileMonday chapters from a field of over 250 startups. MPA is the world's largest competition for mobile sector startups, with international media partners including TechCrunch, Mashable, and Blackberry.

1.4.1.2 Winner of MSC Malaysia Mobile Interactive Content Competition

On 7th Aug 2007, CWorks Mobile won the MSC Malaysia Mobile Interactive Content Competition 2007 for Diary Muslim.

Diary Muslim is an innovative mobile application that helps practicing Muslims become better followers of their faith by allowing them to track key activities for their spiritual and self development on a daily basis. This mobile application acts as a personal diary that allows settings of goals (activity/task based), personalized weightage of the goals and the analysis of monthly performance on the completion of the defined activities, as well as providing the basic prayer time calendar based on major cities around the world.

1.4.2 Mobile Ticketing – Winner of MSC-APICTA Awards

In Oct 2007, CWorks Mobile's mobile ticketing application won the MSC-APICTA award in collaboration with our partner, Ticket2U. This mobile ticketing application allows mobile users to view shows and book tickets via an interactive mobile application.

2. OUR PRODUCTS

2.1 Enterprise Solutions

2.1.1 Mobility Products

Our mobility product suite helps businesses utilize mobile technology to improve work processes and efficiency. Our mobility solution also provides mobile marketing capability and additional revenue stream.

- 1-Suara SMS Communication Services (1-Suara)
- Mobile Catalog Services (Mobcat)
- MWorks (J2ME and Microsoft platform)

2.1.2 Off the Shelf Products

- Retail Management System (RMS) for retailers and franchise owners
- Electronic Claim Management System (E-Claim) for government

2.1.3 Software Development Projects

- Electronic Cashbook (E-Cashbook) for government and corporate
- Membership Management System for organizations
- Event Registration & Business Matching System for event managers
- Cargo Reservation System for airlines
- Encoding Information System as middleware software
- Module Development System for universities
- Pap Smear Program Information System for Ministry of Health
- Website Development

2.2 Lifestyle Mobility Solutions

- XPressIt! (Expressive SMS application)
- 3G and EDGE Applications
- Islamic Applications
- Health Applications
- Personal Manager Applications
- Entertainment Applications

2.3 Training Services

- ICT Basic Training
- Mobile Application Development Training

3. ENTERPRISE SOLUTIONS: MOBILITY PRODUCTS

3.1 1-Suara SMS Communication Services

1-Suara is a web based messaging engine that caters for broadcast, notification, reminders and greetings utilizing bulk messaging as well as premium services i.e. contest, votes and information on demand. 1-Suara can be used as an internal communication tool or a public access tool. With 1-Suara, communication is made easier and faster by utilizing the current text messaging in hand phones.

Product	Description
1-Suara Lite	Web-based subscription module – suitable for personal groups, social clubs, small businesses. Up to 500 users.
1-Suara In'aBox	Standalone communication tool utilizing GSM modem. Suitable for those who want to maintain own server with user base of 100-1000 names.
1-Suara Enterprise	SMS gateway solution. Suitable for businesses/groups with 1000 users or more. Premium SMS and Bulk SMS services are available for mobile registration, messaging, voting, surveys, suggestions, complaints, publishing SMS to Web.

Table 1: 1-Suara Packages

3.2 Mobile Catalog Services (MOBCAT)

MOBCAT is designed to be used as a catalog on mobile devices. Organizations can offer services such as latest promotion, news, mobile content through a richer medium, instead of only traditional advertisements in store brochures, magazines or newspapers. MOBCAT also allows interaction between your organization and the customer to retrieve information and updates via mobile technology. MOBCAT comes with a content management software for uploading new content to the application.

There are a few methods of transfer that can be used in order to provide the MOBCAT services to mobile users.

- SMS / WAP Push (Available with all telecommunication network provider, suitable as premium charging mechanism)
- GPRS/ EDGE/ 3G (where supported)

Some sample snapshots of the application are shown below:



Figure 1: Shapshots of MOBCAT

3.2.1 MOBCAT Enterprise Solutions

3.2.1.1 M-Insurance

This solution provides mobility to insurance agents, policy holders and hospital management. This solution allows connectivity to existing databases and a standalone tool for tracking own sales performance.

3.2.1.2 M-Services (Car Industry)

This solution provides customer relationship program for car dealerships & service centers. This solution allows a direct communication channel between car dealerships/service centers to their customers, plus providing value added services via a mobile tool.

3.2.1.3 M-Rewards

This solution provides real time access to customers to access reward program. This solution includes a gift redemption catalog, real time reward balance check and real time redemption of reward points.

3.3 MWorks (Maintenance Fieldforce solution)

MWorks is the mobile extension of CWorks CMMS (Computerized Maintenance Management System.) MWorks allows the retrieval and real-time updates of work orders, image capture of work done and work order reporting. To find out more, visit www.cworks.com.my

4. ENTERPRISE SOLUTIONS: OFF-THE-SHELF PRODUCTS

4.1 Retail Management System

Our Retail Management System is a one stop solution to help retail owners better manage their business. It accelerates work process by reducing redundant workflow and helps business owners focus on customer needs. It consists of a point of sales system, complete inventory management system (10,000 preloaded stock inventory for the pharmacy industry), a comprehensive customer database, customer care module, supplier database and our own accounting package (AccSoft.) This solution also has an SMS based customer relationship module.

NEW! Mobile Business Management Tool to help business owners monitor their business when away from their store.

4.2 Electronic Claim Management System (E-Claim)

This claim management system is based on the Malaysian government claim processing procedure. It includes on-line claim processing and approval with linkage to your existing accounting system. Suitable for government based organizations.

4.3 Electronic Cashbook (E-Cashbook)

This program allows you to have electronic based journals, receivables and payment cash books and budget control. Suitable for government and large corporations.

5. ENTERPRISE SOLUTIONS: SOFTWARE DEVELOPMENT PROJECTS

5.1 Construction Knowledge Depository Using Semantics Database

This depository is built using semantics technology for the capturing of construction knowledge. We have adopted mediaWiki and DBPedia as our basic framework. This system also contains the material price index and supplier database.

5.2 Membership Management System

This system allows membership registration, information retrieval, member's access to own data and overall management for membership based organizations.

5.3 Event Registration & Business Matching System

This system allows registration for event management (pre-event, during and post-event) as well as business matching activities during the event.

5.4 Cargo Reservation System

This system allows online cargo reservation and flight bookings. The system maps the cargo process flow from goods arrival at warehouse to loading of goods on the plane and successful delivery of goods at destination warehouse. This solution is developed for Malaysia's leading low cost airlines.

5.5 Fish Analysis Program

This program allows data from a weighing scale to be electronically documented with data analysis capability. This solution is currently implemented in some of Malaysia's leading canning factories.

5.6 Encoding Information System (EIS)

This program converts information from a data server to a legacy system in the leading utility company in Malaysia. EIS allows the reading and interpretation of data from utility remote meters that send information via a GSM modem. The system translates, reformats, and generates files of information into the correct form to allow data to be read by the existing legacy system.

5.7 Module Development System

This system maps the module development process for courses developed by colleges and universities. The system starts with the assignment of modules, topics and key personnel involved in the writing, review, presentation of material and editing of topic and content before a module is approved for offering in a particular semester.

5.8 Pap Smear Program Information System (SIPPS)

This program allows the creation of a registry to track and encourage women to go for regular pap smear checks. Components of this program include MOH's call/recall center, clinics, labs and management. This project is built for the Family Healthcare Unit of the Ministry of Health.

5.9 Construction Labor Exchange System (SKIM)

This program allows the supply and demand matching for construction labor. Components of this program include labor & contractor database, skill matching services with future mobile integration. This project is built for the Construction Labour Exchange Centre Berhad.

5.10 Website Development

The following are websites developed by CWM:

www.cworksmobile.com
www.mbam.org.my
www.nutrition.moh.gov.my
www.clab.com.my
www.wena.org.my
www.nurmuslim.com
www.1-suara.com
www.rimbaharmonispaintball.com
www.mobilecontentchallenge.com
www.psksmart.com
jfrm.cworksmobile.com
www.ekasyaf.com
www.gemamedia.com
health.cworksmobile.com
eclaim.cworksmobile.com
signlanguage.cworksmobile.com

6. LIFESTYLE MOBILE SOLUTIONS

These solutions are targeted for mass market consumption. We also offer development services for customized mobile application for your industry.

6.1 International Applications

6.1.1 XPressIt! Color SMS



Figure 2: XPressIt! Screenshots

XPressIt! is an SMS color application that facilitates sending of SMS messages in colour, complete with 20 emoticons and 9 background colors. This product is a fun and expressive application for mobile communication. This application is currently marketed by our partners in:

Country	Telco	Product Name	Launch Date
Indonesia	Indosat	i-SMSWarna	Oct-06
India	MTNL	MTNL Color SMS	07-May
	Aircell	Aircel Color SMS	07-May
	Vodafone	Hutch Color SMS	07-Sep
	IDEA	XPressIt	TBD
Philippines	Globe	Emotext	07-Jul
Turkey	AVEA	AVEA Color SMS	07-Aug
Azerbaijan	Azercell	Rengli SMS	07-Aug
Saudi Arabia	TBC	TBC	TBC

6.1.2 M-Islamic International Versions

The following applications are available in Indonesian language:

- AsmaulHusna
- Hijrah Kalendar
- Mari Shalat
- Muqaddam
- Niyyat Shalat
- Shalat Tarawikh
- Fadhilat Syawal
- Fadhilat Ramadhan
- Takbir Raya
- Tradisi Ketupat
- Solat Raya
- Silangkata Ramadan
- Silangkata Syawal

6.2 Master Content Provider

CWorks Mobile is the master content provider for the following entities:

Telcommunication/Broadcast Entity	Content
U Mobile	Lifestyle Portal
Maxis	M-Usrah Islamic Portal 2008 Ikhlas Maxis campaign
DiGi	Taqwa (Islamic Portal) in collaboration with TH Technologies
Media Prima	TV9 and TV3
Astro	Akedemi Fantasia content provider

6.3 Personal Manager Applications

The personal manager and productivity range of applications are listed below.

Product	Description
M-Holidays	Lists of Malaysian Public Holidays and Festival days for all states.
M-Hotels	A list of hotels in Malaysia.
M-CountryCodes	A comprehensive listing of international dialing prefixes. The list includes both country codes as well as supplementary intra-national codes (i.e. city codes, regional prefixes, etc.)
M-Transit	Malaysian Commuter and LRT map. This application will help you choose the most direct route to take.
M-Contacts	Phone directory of police, hospitals and emergency number.
M-SignLanguage	Learn the different signs for the alphabet and numerals. Include pictures of signs.
Content Catalog	Mobile Magazine/Advertising App
Golf Score Card	Score card application for the avid golfer!
Financial Calculator	Financial calculator to help you manage your loans and investment accounts.
M-Password	Use this database to keep track of passwords and user names, including names of websites they are associated with.
ResultAssistant	This application helps students track their GPA and CGPA after getting their examination results.
M-Autocare	Keep track of your car maintenance!
M-Carpark	This is a great application that helps you remember where you parked your car.

6.4 M-Health Applications

The M-Health range of applications consists of applications to help the individual lead a healthier way of life by providing a variety of health toolkit.

Product	Description
M-Health	This application promotes the well-being of the individual. There is a food database you to check how much calories a particular dish is. Find out your BMI and test out our calorie burner counter exercise database.
M-PregnancyCal	A 40-week calendar that shows week by week fetus status with a picture of the fetus. Experience the visual growth of your baby!
M-Immunization	List of immunization required by a child and the period it should be done. The user can tick off what's completed. A great tracking tool for all parents!
M-HealthHelper	This is a basic health tracking program that helps you remember to do three things every day: Drink eight glasses of water, exercise for 45 minutes and eat at least five servings of fruits or vegetables.

6.5 EDGE and 3G Applications

The EDGE and 3G range of applications consists of various streaming applications that allow the full range of multimedia experience.

Product	Description
Health3G	M-Health now equipped with exercise videos
PregnancyCal3G	M-PregnancyCal now contains ultra scan videos of fetus development at various stages
Ketupat3G	View videos of ketupat making
Surah3G	Hear the Surah readings while viewing your Surah
MariSolat3G	View how the Solat is performed
SignLanguage3G	Basic vocabulary added via video

6.6 M-Islamic Applications

The M-Islamic range of applications is targeted towards assisting Muslims in their daily obligations and in performing the sunat rituals.

Product	Description
Diary Muslim	A personal diary to help people become better Muslims by allowing tracking of important tasks to do and things to avoid. Suitable for training children on adhering to prayers, fasting, Qu'ran recitals and such activities. Comes with web storage capability for data analysis.
Nama2 Islam Lelaki	Islamic names for male
Nama2 Islam Perempuan	Islamic names for female
Solat Calculator	Get solat times & qiblat direction worldwide
Panduan Saei	Hajj Saei Guide
Panduan Tawaf	HajjTawaf Guide
Persediaan Umrah	Preparations needed for Umrah
Persediaan Haji	Preparations needed for Hajj
Tatacara Umrah	Checklist to help you perform Umrah
Tatacara Haji	Checklist to help you perform the Hajj
Bulan Muharram	This application explains the significance of the Muharram month.
Surah An-Naas	This is a surah from the Quran.
Surah Al-Falaq	This is a surah from the Quran.
Surah Al-Ikhlâs	This is a surah from the Quran.
Surah Fatihah	This is a surah from the Quran.
Surah Yaasin	This is a surah from the Quran.
Ayat Qudsi + Seribu Dinar	This is a surah from the Quran.
Surah Al-Kafirun	This is a surah from the Quran.
Surah Al-Kauthar	This is a surah from the Quran.
Surah Al-Maa'uun	This is a surah from the Quran.

M-Hijrah	M-Hijrah is an Islamic calendar application, providing both the Hijrah and Gregorian calendar at a glance. The Hijrah calendar marks important Islamic events for a particular day. You can enter notes for both calendars.
M-Zakat	M-Zakat helps you calculate the amount of zakat recommended for you to contribute based on your earnings.
M-Zikir	M-Zikir contains some recommended zikir for daily or special occasions. M-Zikir includes a counter to help you keep track of the number of repetitions you have completed.
M-Solat	M-Solat contains the solat times of cities in a particular country. By pointing your phone to North, the approximate Qiblat location can also be determined.
M-Du'a	M-Du'a contains recommended Du'a's when doing daily activities.
M-Surah	M-Surah contains selected surahs from Al-Quran.
M-NiatSolat	M-NiatSolat consists of all the the niats of solat wajib or sunat.
M-Tahlil	M-Tahlil consists of the verses and steps needed to perform tahlil.
AsmaulHusna	99 Names of Allah
MariSolat	Learn how to do the daily pray
Muqaddam	Rumi pronunciation of the Quran
Solat Hari Raya	Quick guide to solat Hari Raya
Solat Tarawikh	Quick guide to solat Tarawikh
Fadhilat Ramadan	Benefits of Ramadan & Tarawikh
Fadhilat Syawal	Benefits of Syawal
Takbir Hari Raya	Takbir Hari Raya
Tajwid Asas	Basic pronunciation guide to the Quran

6.7 Games & Entertainment

Our games & entertainment range of applications are listed below. Our newest category is Islamic games.

Product	Description
ExpressIt! SMSinColor	Send SMS in color, complete with emoticons!
Mobile Karaoke	Sing along to your favorite song with our mobile karaokes.
Travel Apps	Download these apps when you travel around Malaysia! All 14 Malaysian states available
RayaWordGame	Have fun with words about Raya
RamadanWordGame	Have fun with words about Ramadan
HadhariWordGame	Learn about Islam the fun way!
The Prophets Word Game	Solve the puzzle by testing your Islamic knowledge
Adventures of Nabi Yusuf Maze Game	Learn Islam history the fun way!
Galactic Battle	Arcade type game, fire away!
Mobipet	Create multiple pets that come alive on your phone. You can play games with your pets, take care of your pets, make sure they get enough sleep & rest.
Atoms	This game has 10 levels. The objective is to break the molecules into atoms and then shoot down all the atoms. The game speed and number of atoms increases with each level. When you reach the 10th level, you get to battle the master.
Dart	Play darts on your phone. Aim carefully and let the arrows fly!
Mathematician	This application is a mathematical based game where you try to beat the Mathematician (CPU) in a complex series of calculated moves. The game consists of 3 piles of stones where the object of the game is to be the last person to pick up the last stone from the pile.
EagleEyes	Find the differences between two images. You must have eagle-sharp eyes to find them. You must beat the clock to move on to the next level.
Battleship	This is the traditional battleship game. Sink your opponents ships by sending missiles to the right coordinates. May the best commander win!

Thank you for your interest in our company. Please do contact us for further information.

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APPENDIX A**CWorks Board of Directors**

Abdul Rani bin Achmed Abdullah	Chairman Chief Operating Executive, CWorks Systems Bhd.
Nuraizah Shamsul Baharin	Executive Director/CEO, CWorks Mobile Sdn. Bhd.
Azhan bin Azmi	Chief Technology Officer, CWorks Systems Bhd.
Abd Malik bin Mohd Din	Chief Marketing Officer, CWorks Systems Bhd.

APPENDIX B: CUSTOMER LIST

Customer Name	Industry
Celcom (M) Bhd	Telecommunication (Network Operator)
Maxis Communications Bhd	Telecommunication (Network Operator)
DiGi Telecommunications	Telecommunication (Network Operator)
U Mobile Sdn Bhd	Telecommunication (Network Operator)
Media Prima (TV3, TV9)	TV Stations Operator
Astro (Akedemi Fantasia)	Cable TV Operator
Air Asia Bhd	Transportation
PNS (Perbadanan Nasional Bhd)	Government Linked Company
Tabung Haji Technologies	Government Linked Company
Malaysian Rubber Board	Government Linked Company
Majlis Daerah Kuala Selangor	Government Linked Company
Construction Labour Exchange Centre Berhad	Government Linked Company
Tenaga Nasional Bhd	Government Linked Company
Proton	Government Linked Company
Ministry of Health	Government
Malaysian International Franchise	Franchisor
Open University Malaysia	University
BATC-UTM	University
Impianas Sdn Bhd	Systems Integrator
Master Builder's Association Malaysia (MBAM)	Non Profit Organization
WENA (Association of Bumiputera Women Entrepreneurs)	Non Profit Organization
PCDOM (PrimaCare Doctor's Organization of Malaysia)	Non Profit Organization
Suria FM	Regional Radio Operator
Manis FM	Regional Radio Operator
Matrix Business Consulting	System Integrator
Assistive Technology Sdn. Bhd.	Disability Solutions
ESQ Malaysia	Training
Suncomic	DVD/Comic
Ummiku Sayang	Books
FMK Consultants	Insurance
Keruak.com	Online Business
Ticket2U	Online Business
Kumpulan Karangkrak Sdn. Bhd.	Publication House
Surimedia Sdn. Bhd.	Publication House
Azlan Ghanie (M) Sdn. Bhd.	Publication House
Satin Timur Sdn. Bhd.	Publication House
Next Nation Bhd.	Content Aggregator
Ozura Sdn. Bhd.	Content Aggregator
Metadome Sdn. Bhd.	Content Aggregator
Fresh Factor Sdn. Bhd.	Content Aggregator
Malaysian Allied Mobile Sdn. Bhd.	Gateway Provider
MNC Bhd.	Gateway Provider
Sybase365 Sdn. Bhd.	Gateway Provider
E-Kasyaf Corporation	Service Membership
SFI Food Sdn Bhd	Manufacturing

Smart Friends & Family Insurance	Insurance
Honey & Orange	Pharmacy
Farmasi Ehsan	Pharmacy
Farmasi DotCare	Pharmacy
Dynamic Multimedia Sdn. Bhd.	Mobile Phone Distributor
Sapura Mobile Sdn. Bhd.	Mobile Phone Distributor
MOCCIS Trading Sdn Bhd	Government Cooperative
Nutreeherb Trading Sdn. Bhd.	Herbal
Shanice Boutique	Tailor
Ultimate Lifestyle Sdn. Bhd.	Online Business
Pritogen Holdings Sdn. Bhd.	Herbal
CWorks Systems Bhd	Maintenance Management